



Agent: King

Client: O'Shea

KJK Properties would like to thank you for purchasing your home through our real estate company. We are dedicated to providing you with consistent, quality service before, during, and after the purchase of your home. Our team is committed to excellence and in order to continue to meet your needs, we ask for your cooperation in completing the survey below. For your convenience, we have included a self-addressed stamped envelope.

Please Check one item that best applies, or fill in an appropriate answer for each question:

1. During your home search, how many real estate companies did you contact for assistance?
 1
 2
 3
 4 or more
2. How far did you move?
 Within 5 miles
 5-10 miles *n/a*
 10-20 miles
 20-50 miles
 50+ miles
 Out-of-state
3. How many homes did you preview?
 1-5
 6-10
 11-15
 16+
4. How was your first contact made with KJK?
 Knew sales associate
 Referred to agent
 Worked with KJK on a previous transaction
 Someone recommended KJK
 Through a relocation service
 Direct Contact by Agent
 Open House by KJK agent
 Called on Advertising: (which source?)
 - Internet
 - Newspaper ad
 - Sign
 - Homes Magazine
 - Flyer
 - 24-hour recorded message
5. Did you use the Internet for your home search?
 Yes
 No

If yes, which sites did you visit?
 - HomeAdvisor.com
 - Relocation.com
 - Realtor.com
 - Other
6. How would you describe the service you received?
 Extremely Satisfied
 Satisfied
 Unsatisfied
7. Did your agent listen to your needs?
 Yes
 Somewhat
 No
8. Were you treated fairly?
 Yes
 Somewhat
 No
9. Since the sale, how has our sales associate been in contact with you?
 Mail
 In-person
 Phone
 E-mail
 Not Contacted
10. Would you be interested in a career selling real estate?
 Yes
 Somewhat
 No
11. Would you like information about?
 Investment Property
 Vacation Property
12. Do you have any friends or relatives who need help purchasing or selling a home?
 Yes
 No
13. What is your new phone number?
14. Comments/Testimonial:
15. Do we have your permission to use your testimonial on our website?

MAY 18 REC'D