



Agent: Kathy King

To: Jason & Corina Birch

KJK Properties would like to thank you for purchasing your home through our real estate company. We are dedicated to providing you with consistent, quality service before, during, and after the purchase of your home. Our team is committed to excellence and in order to continue to meet your needs, we ask for your cooperation in completing the survey below. For your convenience, we have included a self-addressed stamped envelope.

Please Check one item that best applies, or fill in an appropriate answer for each question:

1. During your home search, how many real estate companies did you contact for assistance?  
 1  
 2  
 3  
 4 or more
2. How far did you move? *N/A - investment property*  
 Within 5 miles  
 5-10 miles  
 10-20 miles  
 20-50 miles  
 50+ miles  
 Out-of-state
3. How many homes did you preview?  
 1-5  
 6-10  
 11-15  
 16+
4. How was your first contact made with KJK?  
 Knew sales associate  
 Referred to agent  
 Worked with KJK on a previous transaction  
 Someone recommended KJK  
 Through a relocation service  
 Direct Contact by Agent  
 Open House by KJK agent  
 Called on Advertising: (which source?)
  - Internet
  - Newspaper ad
  - Sign
  - Homes Magazine
  - Flyer
  - 24-hour recorded message
5. Did you use the Internet for your home search?  
 Yes  
 No  
  
If yes, which sites did you visit?
  - HomeAdvisor.com
  - Relocation.com
  - Realtor.com
  - Other
6. How would you describe the service you received?  
 Extremely Satisfied  
 Satisfied  
 Unsatisfied
7. Did your agent listen to your needs?  
 Yes  
 Somewhat  
 No
8. Were you treated fairly?  
 Yes  
 Somewhat  
 No
9. Since the sale, how has our sales associate been in contact with you?  
 Mail  
 In-person  
 Phone  
 E-mail  
 Not Contacted
10. Would you be interested in a career selling real estate?  
 Yes  
 Somewhat  
 No
11. Would you like information about?  
 Investment Property  
 Vacation Property
12. Do you have any friends or relatives who need help purchasing or selling a home?  
 Yes  
 No
13. What is your new phone number?
14. Comments/Testimonial:  
*Kathryn, you kick ass!!  
You are awesome.*