



Agent: Kathryn King and Sandra Joachim Client: F. Gant

KJK Properties would like to thank you for listing your home through our real estate company. We are dedicated to providing you with consistent, quality service before, during, and after the sale of your home. Our team is committed to excellence and in order to continue to meet your needs, we ask for your cooperation in completing the survey below. For your convenience, we have included a self-addressed, stamped envelope.

PLEASE CHECK ONE ITEM THAT APPLIES BEST FOR EACH QUESTION.

1. How many real estate companies did you contact

- 1
- 2
- 3
- 4 or more

2. Did you start looking for your next home before you put your current home on the market? N/A

- Yes
- No

3. How was your first contact made with KJK? (check one)

- Knew Sales associate (agent)
- Someone recommended agent
- Dealt with KJK on a previous transaction
- Someone recommended KJK
- Through a relocation service
- Direct Contact by Agent
- Open House by KJK agent
- Called on Advertising: (which source?)
  - Internet
  - Sign
  - Flyer
  - Newspaper ad
  - Homes Magazine
  - 24-hour Recorded Msg

4. How would you describe the service you received?

Sales Associate

- Extremely Satisfied
- Satisfied
- Unsatisfied

5. Did your agent listen to your needs?

- Yes
- Sometimes
- No

6. Were you treated fairly?

- Yes
- Sometimes
- No

7. Since the sale, how has our sales associate been in contact with you?

- Mail
- Phone
- E-Mail
- In Person
- Not Contacted

8. Would you be interested in information on a career in selling real estate?

- Yes
- No

9. Would you like information about:

- Investment Property
- Vacation Property

10. Do you have any friends or relatives that need help purchasing or selling a home?

NOT AT THIS TIME

11. May we use your comments/testimonial on our website? If so, please fill out the area below:

Yes, I was very pleased with the service provided and the level of care and concern for our satisfaction needs.

THANK YOU!