

Agent: Kathryn Kwo Client: Amy Schutzer

New Phone Number: 503-449-2364

KJK Properties would like to thank you for listing your home through our real estate company. We are dedicated to providing you with consistent, quality service before, during, and after the sale of your home. Our team is committed to excellence and in order to continue to meet your needs, we ask for your cooperation in completing the survey below. For your convenience, we have included a self-addressed stamped envelope.

**PLEASE CHECK ONE ITEM THAT APPLIES BEST FOR EACH QUESTION.**

1. How many real estate companies did you contact

- 1       3  
 2       4 or more

2. Did you start looking for your next home before you put your current home on the market?

- Yes       No

3. How was your first contact made with KJK? (check one)

- Knew Sales associate (agent)  
 Someone recommended agent  
 Dealt with KJK on a previous transaction  
 Someone recommended KJK  
 Through a relocation service  
 Direct Contact by Agent  
 Open House by KJK agent  
 Called on Advertising: (which source?)  
 Internet       Newspaper ad  
 Sign       Homes Magazine  
 Flyer       24-hour Recorded Msg

4. How would you describe the service you received?

Sales Associate

- Extremely Satisfied  
 Satisfied  
 Unsatisfied

5. Did your agent listen to your needs?

- Yes       Sometimes       No

6. Were you treated fairly?

- Yes       Sometimes       No

7. Since the sale, how has our sales associate been in contact with you?

- Mail       In Person  
 Phone       Not Contacted  
 E-Mail

8. Would you be interested in information on a career in selling real estate?

- Yes       No

9. Would you like information about:

- Investment Property  
 Vacation Property

10. Do you have any friends or relatives that need help purchasing or selling a home?

Not at this time

11. May we use your comments/testimonial on our website? If so, please fill out the area below:

Kathryn Kwo of KJK Properties is A GEM. Always accessible, supportive, and exceedingly helpful. She took a lot of time to explain the steps in both selling & buying a house. She knows the housing market in Portland, and it showed during this time when there's been so much  
**THANK YOU!**

competition in buying a house. I would not hesitate recommending Kathryn  
 KJK PROPERTIES