

Agent: Kathryn Client: Otter

New Phone Number: _____

KJK Properties would like to thank you for listing your home through our real estate company. We are dedicated to providing you with consistent, quality service before, during, and after the sale of your home. Our team is committed to excellence and in order to continue to meet your needs, we ask for your cooperation in completing the survey below. For your convenience, we have included a self-addressed stamped envelope.

PLEASE CHECK ONE ITEM THAT APPLIES BEST FOR EACH QUESTION.

1. How many real estate companies did you contact

- 1 3
 2 4 or more

2. Did you start looking for your next home before you put your current home on the market?

- Yes No

3. How was your first contact made with KJK?
(check one)

- Knew Sales associate (agent)
 Someone recommended agent
 Dealt with KJK on a previous transaction
 Someone recommended KJK
 Through a relocation service
 Direct Contact by Agent
 Open House by KJK agent
 Called on Advertising: *(which source?)*
 Internet Newspaper ad
 Sign Homes Magazine
 Flyer 24-hour Recorded Msg

4. How would you describe the service you received?

- ~~Sales Associate~~
 Extremely Satisfied
 Satisfied
 Unsatisfied

5. Did your agent listen to your needs?

- Yes Sometimes No

6. Were you treated fairly?

- Yes Sometimes No

7. Since the sale, how has our sales associate been in contact with you?


- Mail In Person
 Phone Not Contacted
 E-Mail
Text, maybe

8. Would you be interested in information on a career in selling real estate?

- Yes No

9. Would you like information about:

- Investment Property
 Vacation Property

next year
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10. Do you have any friends or relatives that need help purchasing or selling a home?

11. May we use your comments/testimonial on our website? If so, please fill out the area below:

